

Cybersecurity GRC & Cloud Security Professional

Mike Harris

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- Security+ certified cybersecurity, compliance, and technology professional with 25+ years of experience supporting enterprise operations, including 10+ years conducting quality assurance reviews, compliance audits, data validation, discrepancy reporting, and process adherence assessments. Hands-on AWS cloud experience with serverless architecture, IAM, API Gateway, Lambda, DynamoDB, Amplify, GitHub, and CI/CD. Seeking roles in Governance, Risk & Compliance, security compliance, IT risk, cloud security, and information security.

PROFESSIONAL EXPERIENCE

Sr. Field Representative | Nielsen | Tampa, FL | 2018 – Present

- Provide technical and operational support to users across diverse environments
- Assist with hardware, software, and system troubleshooting and issue resolution
- Support deployment and onboarding of new systems and technology solutions
- Collaborate with project teams and centralized support groups to resolve issues

Market Quality Specialist

Nielsen | Tampa, FL | 2000–2018

- Conducted quality assurance and compliance audits by validating collected data against third-party vendor inputs to identify inconsistencies, discrepancies, and process deviations.
- Evaluated adherence to regional standards, confidentiality requirements, panel security procedures, and operational SOPs.
- Performed data integrity reviews involving retail, consumer, pricing, promotional, and point-of-sale information.
- Documented audit findings, reconciled report discrepancies, and maintained administrative records to support accurate reporting and accountability.

EDUCATION

- Bachelor of Science — Project Management, ITT Technical Institute
- Associate of Science — Electronic Engineering, ITT Technical Institute

SKILLS

GRC / Compliance

- Compliance Auditing
- Data Auditing
- Risk Assessment
- Policy Adherence
- SOP Compliance
- Audit Documentation
- Process Improvement

Cybersecurity

- IAM
- Security Controls
- Confidentiality Procedures
- Data Protection
- NIST CSF
- Security Governance

Cloud

- AWS Lambda
- API Gateway
- DynamoDB
- IAM
- CloudWatch
- S3
- GitHub CI/CD

CERTIFICATIONS

- CompTIA Security+
- AWS Cloud Practitioner

ORGANIZATIONS

- Phi Beta Sigma Fraternity Incorporated — Technology Committee

PROJECTS

- Built and deployed a cloud-hosted resume website using AWS Amplify, API Gateway, Lambda and DynamoDB, implementing a serverless real-time visitor counter with GitHub-based CI/CD deployment.